



LABORATORY BULLETIN

2006-June-20

Bulletin #2006 - 6

To: Customers of ProvLab and Capital Health Medical Microbiology Laboratory

Re: Server Repair Impact

PLEASE POST OR DISTRIBUTE WIDELY AS APPROPRIATE

On **Saturday, June 24, 2006 from 1800h-2400h** our Laboratory Information System servers will be taken off line for emergency repairs.

Between 1800h and 2400h on June 24th, 2006 the laboratory will be in manual production mode, and hard copy, faxed, and electronic reports will be unavailable to clients. Laboratory technical staff will continue to phone critical results as per standard operating procedure. It is imperative that you document your contact information (phone and fax numbers) on the requisitions you submit to ensure effective communication of these results.

Regular reporting, including the distribution of reports backlogged during the server downtime will resume once the repair is complete.

Please note that this notice applies to reports generated by both ProvLab and the Medical Microbiology Laboratory at the University of Alberta Hospital. It does **NOT** apply to reports generated by the Department of Laboratory Medicine and Pathology at the University of Alberta Hospital.

We anticipate the repair of these servers will be seamless to our clients, and sincerely thank you for your patience and consideration during this temporary disruption to our information systems.

A handwritten signature in black ink, reading "J. K. Preiksaitis".

Dr. Jutta Preiksaitis
Medical Director
ProvLab

A handwritten signature in black ink, reading "Robert P. Rennie".

Dr. Robert Rennie
Divisional Director
Capital Health Medical Microbiology Laboratory

A handwritten signature in black ink, reading "Robert McMillan".

Robert McMillan
Manager, Information Technology
ProvLab
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This bulletin was distributed to:

- Alberta Environment
- Birth Control Clinic, Capital Health
- CDC Alberta Nurses Working Group
- CUPS, Calgary Health Region
- Directors of Public Health Laboratories- British Columbia/Manitoba/Saskatchewan
- Emergency Departments, Calgary Health Region, University of Alberta Hospital
- Environmental Health Directors of Alberta
- Family Planning Clinic, Calgary Health Region
- Infectious Disease Physicians, Calgary Health Region, Capital Health
- Infection Prevention and Control, Calgary Health Region, Capital Health
- Medical Officers of Health, Alberta, First Nations, Northwest Territories, Nunavut, Yukon, British Columbia, Manitoba, Saskatchewan, Health Canada
- News You Can Use, Calgary Health Region Website
- Provincial/Deputy Provincial Health Officers of Alberta
- Provincial Medical Consultant and Manager- TB Services
- Provincial Medical Consultant and Manager- STD Services
- Refugee Centre, Calgary Health Region
- Regional Laboratory Directors of Alberta
- Regional Laboratory Managers of Alberta, Northwest Territories, Nunavut, Yukon
- SAC Clinic, Calgary Health Region
- STD Clinic, Calgary Health Region
- STD Services, Capital Health Region
- Transplant Coordinators/Managers Alberta
- Transplant Program Directors Alberta
- 8th and 8th Clinic, Calgary Health Region
- University of Alberta Hospitals Service Chiefs
- University of Alberta Hospitals Patient Care Areas
- University of Alberta Hospitals Clinical Operations Groups
- Critical Care Physicians, Calgary Health Region, Capital Health
- Health Notes, Capital Health Intranet Website