



**LABORATORY NEWS BULLETIN**

November 23, 2004

**To:** Jo Kucher, Regional Director, Patient Information Services, Capital Health  
 Terry Mason, Regional Manager, Logistics and Distribution, Capital Health

**PLEASE POST OR DISTRIBUTE WIDELY AS APPROPRIATE**

**From:** Dynacare Kasper Medical Laboratories (DKML)  
 Capital Health Clinical Laboratory Medicine and Pathology Services  
 The Provincial Laboratory for Public Health (Microbiology) [ProvLab]

**Re: Provincial Laboratory Reporting Process Change: Impact**

On November 22, 2004, Capital Health, DKML, and ProvLab issued a joint communication to inform you that effective December 1, 2004:

- ProvLab test results will be available for viewing in netCARE
- ProvLab reports will be issued to submitters directly from ProvLab rather than through Mysis, the Capital Health Laboratory Information System.

We anticipate that this change in reporting will directly impact the Health Records and Mailroom Departments of institutions who are networked with Mysis, in the following ways:

**Mailrooms:**

ProvLab reports previously distributed through Mysis will now be delivered (either by inter hospital courier or by mail) to the Mailrooms of institutions for distribution.

**Health Records:**

1. For ProvLab specimens received after December 1, 2004, Health Records will receive ProvLab reports for filing. ProvLab reports will no longer be part of the Mysis cumulative report.
2. For ProvLab specimens received prior to December 1, 2004, specimen information entered into Mysis must be purged from the system. For every ProvLab specimen that is purged from the system, a cumulative report will be generated containing a ProvLab report with a closing comment.

***For those specimens that have been "resulted" by ProvLab the report will read:***

"Specimen was sent to Provincial Laboratory for testing. Original Provincial Laboratory report was sent to the referring physician or ordering location. Please call Provincial Laboratory at (780) 407-7121 if you have any additional questions."

***For those specimens that have not yet been "resulted" by ProvLab, the report will read:***

"Specimen sent to Provincial Laboratory for testing. Original Provincial Laboratory report will be sent to the referring physician or ordering location. Please refer all inquiries to Provincial Laboratory at (780) 407-7121."

We regret any inconvenience this may cause you and your staff, and we appreciate your patience and support during this transition. If you have any questions or concerns regarding this process change, please contact Vicki Knight, Acting Client Services Manager, ProvLab by phone at: 780-407-8962 or by email at [v.knight@provlab.ab.ca](mailto:v.knight@provlab.ab.ca).

Sincerely

Mauro Chies,  
 Regional Administrative Director  
 Clinical Laboratory Medicine/Pathology  
 Capital Health

Dr. John Galbraith, MD, FRCPC  
 Medical Director  
 Dynacare Kasper Medical Laboratories

Kit Johnson  
 Administrative Director  
 ProvLab